

Benefits

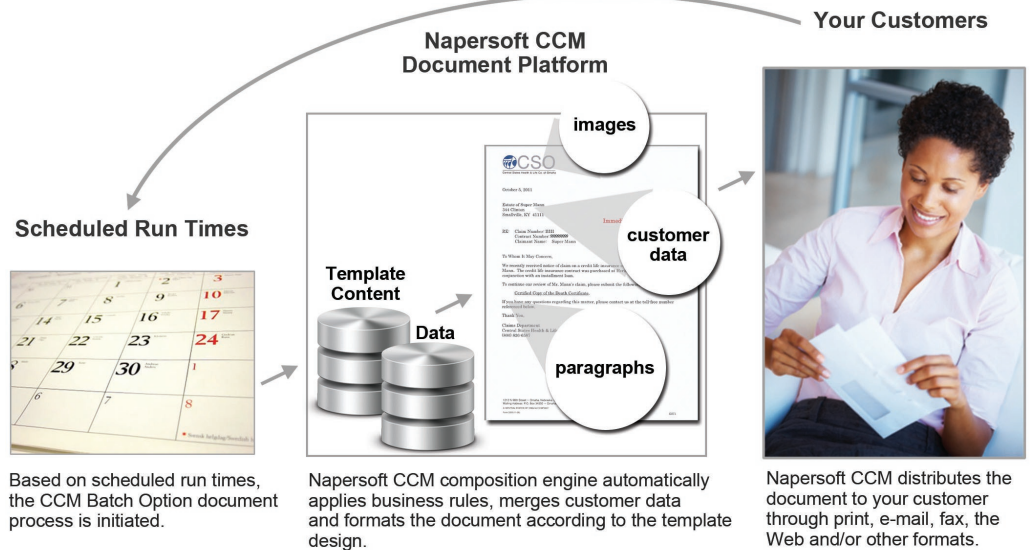
- **Increases customer satisfaction** by improving overall quality of customer correspondence and statements
- **Enables business users to quickly create & maintain templates** with an easy-to-use template authoring tool
- **Reduces the need for IT support** with open integration to data and other business applications
- **Minimizes costs** with a short implementation period, many in as little as one week
- **Provides a high-ROI** and a low entry investment
- **Facilitates regulatory compliance** by automating business rules and archiving customer communications to a secure and reliable content repository
- **Provides consistent customer communications** regardless of channel—print, e-mail, fax, the Web and/or other formats

“Napersoft CCM is a superb customer correspondence platform. It is well designed, functionally robust, has a high degree of ease of use and is relatively simplistic to implement.”

-Director of Software Development, Health Services Company

Overview

Napersoft CCM 7 Express Batch Option is the ideal option for creating and distributing high volumes of customer documents. CCM Batch Option integrates with your database(s) and files to automatically produce structured output that is scheduled, consistently formatted, and often sent as part of a service relationship—such as phone bills, explanation of benefits (EOBs) or statements.



Contact us today for more information:

1-800-380-1000 USA
1-630-420-1515 International

Napersoft Headquarters:
 Napersoft, Inc.
 40 Shuman Boulevard
 Naperville, IL 60563 USA

www.napersoft.com
 Toll free: 1-800-380-1000
 Direct: 1-630-420-1515
 Fax: 1-630-420-0354
 Email: info@napersoft.com
[Subscribe to Our Email List](#)

Napersoft is a registered trademark of Napersoft, Inc. All other trademarks are trademarks or registered trademarks of their respective companies.

References in this publication to Napersoft products or services do not imply that Napersoft intends to make them available in all countries in which Napersoft operates.

The Napersoft CCM 7 Express Batch Option is functionally robust and provides all of the capabilities and advantages of batch document creation while improving the ease-of-use for both template authoring and document composition.

The template authoring process is easy and efficient with Napersoft’s authoring tool, built on Microsoft® Word technology. Business users can utilize all of the functions of Word, as well as Napersoft’s custom-built components, to create document templates.

CCM Batch Option provides an open integration to your data and other business applications. During the document composition process, Napersoft CCM automatically applies business rules and merges customer data, paragraphs and images into the final documents according to the template design. Napersoft CCM distributes final documents based on each customer’s individual preference—print, e-mail, fax, and/or other formats.

The CCM Batch Option is easy to implement and often can be installed in a one-week or less engagement. By keeping implementation costs down, the CCM Batch Option provides a high-ROI and a low entry investment.

Prerequisites: Napersoft CCM Express Document Platform.