

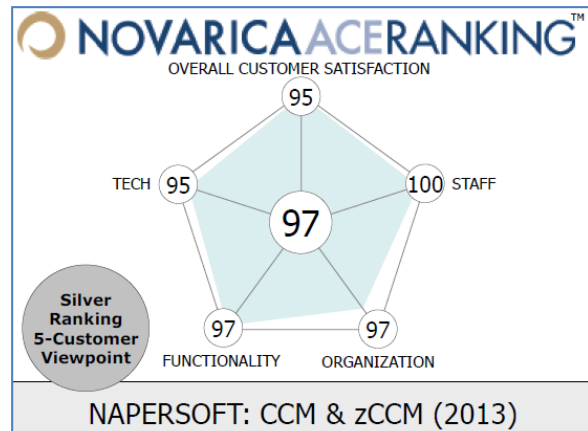


Napersoft Achieves Novarica ACE Silver Ranking™ of 97 out of 100

Naperville, IL—February 25, 2014—[Napersoft](#), a leading provider of Customer Communications Management (CCM) software solutions, achieved an ACE (Average Customer Experience) Silver Ranking™ of 97 out of 100, published in February 2014, by Novarica. Napersoft's ACE Ranking is based on an online survey of senior technology and operational executives who are insurer customers who have direct experience with Napersoft's products and organization.

“We are pleased to have received a ranking of 97 out of 100 or higher for three consecutive years,” comments Ed Hebda, who is described by customers as a “brand ambassador” at Napersoft. Napersoft's insurance customers evaluated the company on the strength of the organization, staff, product functionality, technology and overall satisfaction. Napersoft increased its score in strength of staff since 2013.

Napersoft's solutions are designed to holistically manage [customer communications](#) across all lines-of-business within an enterprise including: underwriting, claims & benefits, policy & customer services, sales & marketing, and others. Business units are empowered to quickly and easily compose, format and deliver relevant and personalized customer communications at the right time in customer-preferred channels, helping to enrich the overall customer experience. Napersoft CCM is the ideal document creation and distribution solution for both large and small insurance carriers across all lines of business. For more information about Napersoft's solutions for the Insurance industry, please visit <http://www.napersoft.com/solutions/insurance/index.htm>.



The Novarica ACE Rankings™ are derived from independent, validated rankings by insurer clients of our solution. For more information, see <http://www.novarica.com/acerankings/>.

About Napersoft

Napersoft is a leading provider of Customer Communications Management (CCM) software solutions. For more than 25 years, Napersoft has assisted commercial and governmental customers of all sizes implement innovative document creation and distribution solutions. Napersoft's solutions help improve customer satisfaction, reduce costs, increase productivity, reduce IT support and increase revenue by streamlining business processes for document creation, publishing, distribution and archiving of all types of documents such as letters, correspondence, policies, statements, agreements, explanation of benefits (EOBs) and other forms of personalized communication.

For additional information, please visit Napersoft at www.napersoft.com or contact:

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