



Napersoft Recognized as the 2013 RAVE Award™ Winner for Document Creation

Naperville, IL—May 14, 2013—[Napersoft](#), a leading provider of [document creation software](#), is recognized as a 2013 RAVE Award™ winner in the Document Creation category for delivering exemplary value to customers. This is Napersoft's second year in a row receiving this coveted award.

The 2013 RAVE Awards, presented by *Tech Decisions & Novarica*, recognizes IT vendors and service providers that received the highest Novarica Average Customer Experience (ACE) Rankings™. The ACE Rankings are customer-created evaluations that strive to provide an objective measurement of customer satisfaction levels. In February 2013, insurance customers awarded Napersoft an ACE Ranking of [99 out of 100](#).

Since its founding in 1986, Napersoft has focused on helping businesses and organizations have success in improving their customer communications by providing Customer Communications Management (CCM) software solutions built on innovative, new technology. Napersoft CCM solutions are used to create, format, and distribute personalized documents such as correspondence, letters, policies, agreements, statements, and explanation of benefits (EOBs). “We aim to improve our customers’ experiences and knowledge of how to use Napersoft CCM most effectively. The fact that we have received the RAVE Award again this year is an indication of our success in doing so,” comments Tom Grannan, Chief Technology Officer at Napersoft.

We invite you to [read more](#) about Napersoft’s recognition as an award winner or [learn more](#) about Napersoft’s award-winning solutions.

For more information on the 2013 RAVE Awards, please visit [PropertyCasualty360.com](#).

About Napersoft

Napersoft is a leading provider of Customer Communications Management (CCM) software solutions. For more than 25 years, Napersoft has assisted commercial and governmental customers of all sizes implement innovative document creation and distribution solutions. Napersoft’s solutions help improve customer satisfaction, reduce costs, increase productivity, reduce IT support and increase revenue by streamlining business processes for document creation, publishing, distribution and archiving of all types of documents such as letters, correspondence, policies, statements, agreements, explanation of benefits (EOBs) and other forms of personalized communication.

For additional information please visit [www.napersoft.com](#) or contact:

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