



Napersoft's Quick Start Implementation Wins Accolades from Customers

Naperville, IL—August 28, 2012—[Napersoft](#), a leading provider of Customer Communications Management (CCM) software solutions, has developed an implementation methodology that allows customers to get-up and running with Napersoft CCM Document Platform quickly, many in one-week or less. The Napersoft CCM Quick Start Implementation incorporates Napersoft's 25 years of experience implementing CCM solutions for hundreds of organizations and has won many accolades from Napersoft customers.

In today's fast paced world, customer preferences have ushered in new requirements for personalized communications. [Document generation](#) software solutions have become necessary for the creation and distribution of customer documents such as correspondence, letters, notices, policies, agreements, statements, and other forms of personalized documentation.

With an uneven economic recovery, organizations are continually looking for ways to save time and money implementing software solutions. In addition, companies are striving to become self-sufficient in supporting software applications in order to avoid extended consulting engagements. Napersoft's customer-acclaimed Quick Start Implementation is designed with these issues in mind and generally provides installation, training, initial integration and document template design services in a **one-week or less engagement**.

"With over 25 years of experience, we understand document generation and can recommend process improvements that will deliver real benefits to our customer's business," comments Ed Hebda, vice president of professional services at Napersoft. Napersoft's customers agree, "The Napersoft services team went well above and beyond in attention to detail during our implementation," says Kim Diorio, Director of Client Services at Ambrose Employer Group.

The Quick Start Implementation was a key factor in Napersoft's recent 2012 RAVE™ Award presented by TechDecisions and Novarica. The RAVE™ Awards are based on direct customer ratings on satisfaction and services performance. For more information on Napersoft's Quick Start Implementation and other services offerings, please visit <http://www.napersoft.com/services.htm>.

About Napersoft

Napersoft is the leading provider of Customer Communications Management (CCM) software solutions. For more than 25 years, Napersoft has assisted commercial and governmental customers of all sizes implement innovative document creation and distribution solutions. Napersoft's solutions help improve customer satisfaction, reduce costs and increase revenue by streamlining business processes for document creation, publishing, distribution and archiving of all types of documents such as letters, correspondence, policies, agreements and other forms of personalized communication.



For additional information, please visit <http://www.napersoft.com/services.htm> or contact:

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