



Napersoft Recognized as the 2012 RAVE Award™ Winner for Document Assembly

Naperville, IL—May 15, 2012—[Napersoft](#), a leading provider of document assembly software, is recognized as a 2012 RAVE Award™ winner for delivering exemplary value to customers. Napersoft is the only document assembly vendor to the insurance industry to receive this coveted award.

The 2012 RAVE Awards are presented by Tech Decisions & Novarica to IT vendors and service providers that received the highest Novarica Average Customer Experience (ACE) Ranking™ from a group of current customers. The [ACE Rankings](#) provide a transparent, unedited evaluation of how well a solution provider meets its customers' needs. [Read more](#) about Napersoft's recognition as an award winner or visit the [PropertyCasualty360.com website](#) for more information on the 2012 RAVE Awards.

Napersoft has specialized in providing document assembly software built on innovative, new technology since its founding in 1986. Napersoft CCM solutions are used to compose, format, and distribute personalized documents such as correspondence, letters, policies, agreements, statements, and explanation of benefits (EOBs). "We attribute our RAVE Award to our focus on customer satisfaction, longevity of our staff and our commitment to enhancing our products," comments Steve Chamberlin, Vice President of Sales & Marketing at Napersoft.

Napersoft CCM is the ideal document assembly solution for insurance, government, finance, higher education and services industries. For more information about Napersoft's solutions, please visit www.napersoft.com/document_assembly.htm.

About Napersoft

Napersoft is the leading provider of Customer Communications Management (CCM) software solutions. For more than 25 years, Napersoft has assisted commercial and governmental customers of all sizes implement innovative document creation and distribution solutions. With Napersoft CCM Document Platform, customers typically reduce costs and improve efficiency, improve customer satisfaction, modernize IT with a flexible and agile SOA-based COTS solution, and mitigate regulatory compliance risks.

For additional information please visit Napersoft, Inc. at www.napersoft.com or contact:

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