



**Ambrose Employer Group, LLC Selects Napersoft CCM Software
To Accommodate its Growing Client Base and Need for Improved Business Processes**

Naperville, IL—August 19, 2011—[Napersoft](#) announced today that Ambrose Employer Group, LLC has selected Napersoft's Customer Communications Management (CCM) software. Napersoft's premier document automation software has been specifically designed to improve business processes and customer communications.

As a professional employer organization, Ambrose provides outsourced human resources, payroll and benefits administration for white-collar organizations. With their unique expertise in financial services, business and professional services, start-up, technology and media companies, it is no surprise the company has a prospering and growing client base.

With the addition of Napersoft CCM, Ambrose now has the capability to create, edit, personalize, and distribute customized documents in an efficient and hassle-free manner. Kimberly Diorio, Director of Client Services at Ambrose Employer Group, commented on the benefits of the Napersoft system, "We are pleased to have this process automated and can already see how Napersoft will help us make changes to our documents easily going forward and save time." With the ability to use a template design tool built on Microsoft Word, employees quickly learned the authoring process and have already built templates, paragraphs, and image components to support their orientation guide, a key document that is distributed to all of their customers.

Napersoft responded quickly to Ambrose's immediate need for a solution by providing a smooth and timely transition to the new system. "The [Napersoft professional services team](#) went well above and beyond in attention to detail during our implementation. We are very appreciative of their commitment to the success of our project," Diorio added.

About Ambrose

Ambrose is a professional employer organization ("PEO") providing outsourced human resources administration, payroll, and benefits services to small businesses. Founded in 1997, Ambrose's purpose is to help small businesses focus on their core business. Ambrose is a niche PEO focusing exclusively on serving business services firms, financial service firms, marketing and advertising firms, technology companies, and other professional service firms. Ambrose services clients across the country and has offices in Boca Raton, Los Angeles, New York, Short Hills, Stamford, and Washington D.C.

About Napersoft

Napersoft is the leading provider of Customer Communications Management (CCM) software solutions. For more than 20 years, Napersoft has assisted customers of all sizes and across various industries to implement innovative CCM solutions. With Napersoft CCM, customers achieve top line revenue growth via cross-sell and up-sell strategies, streamline core business processes, improve customer satisfaction, optimize electronic document delivery channels, improve business agility and reduce costs.



For additional information please visit Napersoft, Inc. at
http://www.napersoft.com/customer_success.htm or contact:

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